



Welcome to Estia Health Hervey Bay, formerly The Waterford, our aged care home located in Hervey Bay, Queensland

Our home is stylishly decorated and features vibrant fabrics throughout the home, celebrating Queensland's unique relaxed coastal atmosphere.

The home has an experienced team, delivering high-quality care services. Our team of clinicians, care and hospitality teams look after all aspects of a resident's care including **clinical**, social and overall wellbeing and offer dementia and **palliative care** services, plus pain management which can be accessed as **short-term respite care** or for a **longer stay**.

With a beauty salon, theatre, fitness centre and several living spaces, plus courtyards, multiple dining rooms, BBQ areas and so much more for the residences to enjoy, this is a home where residents will instantly feel relaxed, welcomed and at home.

The home also offers spacious private rooms with ensuites and bay windows.





Care services

- Emergency care
- Short-term respite care
- Long-term care
- Dementia care
- Palliative care

Home features

- Computer and media equipment
- Communal areas
- Private dining room
- Library
- Hairdressing salon
- Communal TV room
- Theatre/cinema room
- Memory Support Unit
- BBQ Area
- Outdoor games area
- Outdoor entertaining areas
- Onsite visitor parking

Location



“We spent a lot of time looking around for the right kind of care for my mum. These guys are great - caring, friendly and they listen. Keep up the good work guys.”

Family member ,

Room information

Single Room

Refundable deposit: \$590,000

Or daily payment: \$128.67



Single room



Private ensuite



26 sqm



Air con.

This single room offers a comfortable and private space to call your own, with a private ensuite bathroom, high-quality furnishings, and the ability to add your own personal touches.

Enriching and celebrating life together

Estia Health Hervey Bay
8 Medical Place, Urraween, QLD, 4655
Existing Resident enquiries: 07 4303 2900
New Admission Enquiries: 1300 682 833

Some residents may be eligible for full or part subsidy of the accommodation fees. Please contact our Customer Enquiry Centre on 1300 682 833 to learn more.

Estia Health makes every effort to ensure that information is correct at the time of publishing. This brochure was prepared on 26/04/2026. Room images shown are for illustrative purposes only and may not be an exact representation of the room. Refundable deposit and daily payment pricing apply to each individual.